

### The Client

The client is a leading US based multinational corporation that develops, manufactures, licenses, supports and sells computer software, consumer electronics and personal computers and services.





## **The Business Challenges**

- Time-consuming manual processes for generating reports
- Lack of insights in voluminous data
- System performance hindrance in analysis of petabytes of data
- High dependency on IT specialists for retrieving user specific reports.
- Absence of dashboard to provide a unified view of reports
- Absence of a consolidated reporting system that can run both summary and detailed version of reports with a data probing mechanism for data investigation

# Areas of Engagement > BI reporting tool > Intuitive dashboards > Customized reports (tabular, drill-down, cross tabs, graphs etc.) > Individualized & user specific dashboards

### Webdunia's Solution

Webdunia helped the client by developing a reporting service using Power BI and Microsoft SQL Azure as back end system. The functionalities include:

- > Single click analysis using Power BI Desktop tool and Excel in integration with the hosted REST API
- > Generate reports (tabular, drill-down, cross tabs, graphs etc.) for quicker business analysis
- > Automated and customized reports based on product installed, device type, OEM brand, destination country, number of records reported per month
- Individualized and user specific dashboards (on Power BI Desktop) for improved monitoring of business operations and accurate decision making
- > Role-based reports access for data analysis and validation

### Benefits include

### **Ease of Access**

A user friendly, intuitive and integrated reporting tool that help users to get instant access to data. Reports can be viewed in different formats - metrics, status reports, graphs, and custom reports.

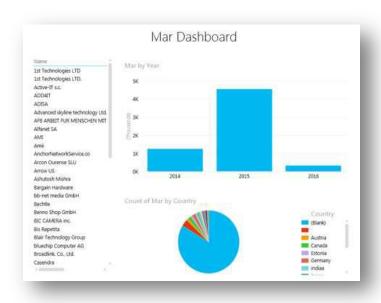
# Reduced Information overload

Clear and precise view of relevant information through an intuitive dashboard. Automatic report generation, reducing possibilities of errors and freeing up time

# Improved decision making

Rich user interface to gain more visibility into the organization, client's data and status of refurbishers dispersed across various data systems.





# **About Webdunia**

Webdunia, is a CMMI Level 3, localization and software solutions provider to businesses across the world. With over 15 years in the industry, we deliver industry-led localization, translation, multilingual content management, software solutions and services to address specific needs of particular business requirements. We have a proven delivery record of offering high quality solutions to help our clients excel globally on any technology platform.